



## Feedback & Address

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**Complaints, compliments and suggestions should be forwarded to the Director and in case of appeals, to the Office of the Deputy Vice Chancellor (Research, Production and Extension).**

- **Feedback may be channeled via telephone, letters, e-mail or suggestion box.**
- **Confidentiality and privacy shall be respected.**
- **All feedback shall be addressed within seven days.**

----- **End** -----

**Comments and feedback should be addressed to:**

**Director, Graduate School**

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**Nairobi, Kenya**

**Tel: +254 20 491 3129**

**Email: [gs@uonbi.ac.ke](mailto:gs@uonbi.ac.ke)**

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